



## **Quality Assurance**

*At Rogé Cavailles, our mission is to provide men, women and children with high-quality cleansers and beauty products that are innovative and safe, address all of their daily needs, and provide long-term satisfaction.*

We understand that to reach these goals sustainably, it is crucial that we take special care with quality assurance for both products and services, and that we listen carefully to consumers, customers, and all our stakeholders.

Rogé Cavailles operates in a sector that is constantly evolving, one where quick response times and the ability to adapt to market changes are prerequisites for achieving our mission. Our Quality Assurance Policy incorporates several key factors for our success, including clear project outlines and constant assessment and improvement of processes and products.

The Rogé Cavailles Quality Assurance System complies with the ISO 9001 – 2015 standard and is in line with the company's strategic plan, to ensure sustainable growth and uphold the main tenants of our company's philosophy.

Through its Quality Assurance Policy, Rogé Cavailles is committed to:

- **Building strong, reliable brands that provide consumers with high-quality products**, in partnership with distributors, partners and suppliers.
- **Developing high-added-value innovations** by investing in research and scientific innovation.
- **Ensuring the efficiency and flexibility of its supply chain** through effective management, to adapt to market demands and provide high-quality services.
- **Guaranteeing transparent, appropriate and effective communications** for both internal and external audiences.
- **Ensuring the availability of the resources and skills needed to reach its quality goals.**

Rogé Cavailles believes in and counts on the collective commitment of its employees and their ability to help the company succeed and reach its goals. Rogé Cavailles and its workforce share solid values: honesty, transparency, respect, teamwork and simplicity. Rogé Cavailles encourages and fosters teamwork and inclusion companywide to provide the best products and services.

Our Quality Assurance Policy is in line with the company's strategic plan and embodied in its product and service offerings. The Policy is regularly reviewed and shared with all employees to drive a virtuous cycle of continual improvement.

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